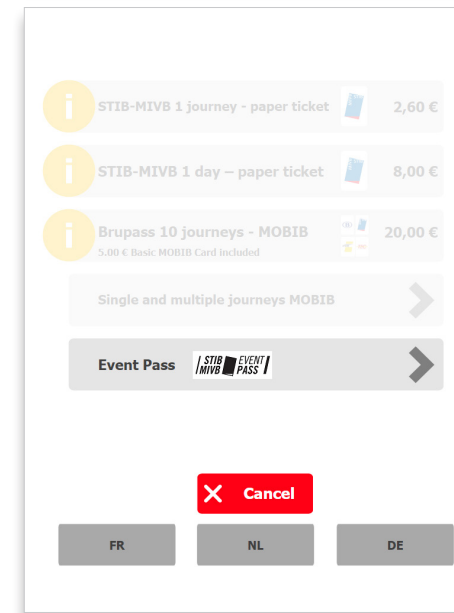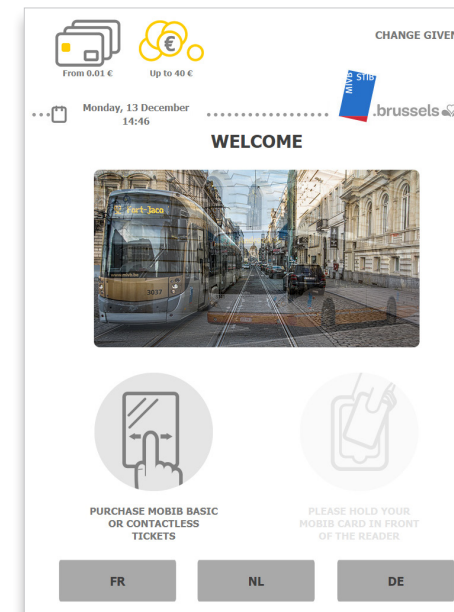# USER INSTRUCTIONS

Event⚡Pass

- You'll find a voucher number on your event admission ticket. It is a 9-digit number which is printed as (**Event Pass: xxxxxxxxx**) and also as a QR code. This is all you need to pick up your Event Pass.

- **You can collect your Event Pass up to 3 days in advance** from one of 315 ticket vending machines located in our stations or at the main STIB-MIVB tram and bus stops. The list of our ticket vending machines can be found on www.stib.be. The step-by-step instructions you'll find opposite will show you how to collect your Event Pass.

- Once you have collected your Event Pass you'll have free access to our transport network (including Noctis, our night bus service) and will be able to get to your event and back home again comfortably and without having to worry about finding somewhere to park or being stuck in traffic.

- To find the best itinerary to your event, you can use STIB-MIVB's journey planner on our website or in our app or consult the event organiser's website.
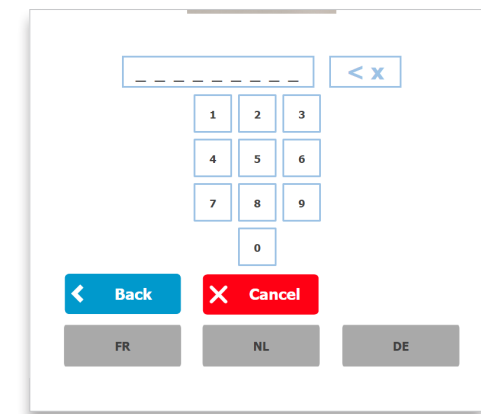
> **IMPORTANT:**
> A voucher number can only be used once. As soon as you've retrieved your Event Pass, the voucher number will be deactivated.

- Please do not forget to **validate your Event Pass every time you enter a station or every time you get on a bus or a tram**. Travelling on our network without a validated Event Pass is deemed an offence.

①Start by selecting the language you want to use, then select « **Purchase MOBIB basic, Paper tickets, Event Pass**" and "Event Pass" next.

②You can either hold your QR code in front of the bar code reader or type in the 9-digit number on the touch screen.

③If you've typed in the wrong number, you can
  - Erase it using the erase button `< x` and start again
  - Tap "**cancel**" if you wish to erase all the digits you've entered.

④**Confirm** your purchase.

⑤In case you have made an error, either select "cancel" to cancel the whole operation or tap "previous" to return to the previous screen.

⑥The Event Pass is being printed. The transaction has ended. Please do not forget to pick up your Event Pass.

⑦If the ticket vending machine has failed to deliver a ticket, please go to another ticket vending machine to collect your Event Pass.